



Curtis FreshTrac - FAQ (Frequently Asked Questions)

What is FreshTrac?

The Curtis FreshTrac Coffee freshness system utilizes a revolutionary management system that provides operators with a fool proof visual freshness monitor on coffee servers.

The system starts with an Infrared (IR) transmitter on the coffee brewer. Each time a fresh batch of coffee is brewed, the brewer transmits a data package to the visual monitor (IR) receiver on the coffee server. During the first few seconds of the brew the visual monitor will blink 5 times assuring that data was received. During the freshness life of the coffee this visual monitor travels with the server regardless of location, brewer change, remote warmer location or serving area. It constantly updates via blinking colored lights as to the status of the coffee freshness.

The visual monitor (FreshTrac) is captive on the server. It does not need to be re-docked into a brewer, then deciphered via a remote screen to determine the freshness status as in other cumbersome systems. It will simply blink RED after 30 minutes to indicate that the freshness time has expired.

During the next fresh brew, the server time is reset regardless of FreshTrac brewer or brewer location. The replaceable snap on Fresh-Trac Visual Monitor has a life of two years. It is the most simple, non-lingual visual system available. The single light system requires only minutes of training prior to implementation.

Can you change the Freshness Time on the FreshTrac Visual Monitor?

Yes. The freshness time can be changed via the control board.

Is the FreshTrac Visual Monitor dishwasher safe?

Yes. The processor inside the visual monitor is completely encapsulated, protecting it from steam, water and impact.

Is the FreshTrac Visual Monitor repairable?

The monitor itself is not designed to be repaired, but replaced when the battery is exhausted. The monitor can be removed and installed onto a new glass bowl should anything happen to the current bowl.

What is the battery life on the FreshTrac Visual Monitor?

The battery life is rated to last two years under normal operating conditions.

Does the FreshTrac System brew to Gold Cup Standard?

Yes, like the rest of the Curtis Gold Cup Series of coffee brewers, the FreshTrac System is capable of brewing to the SCAA's Gold Cup Standard.