

Get real parts faster

Your Guide to partstown.com

- Always Genuine OEM
- The Most In-Stock Parts on the Planet
- Breakthrough **Innovations**
- Exceptional Customer Experience
- Same Day Shipping

(1) Find Parts

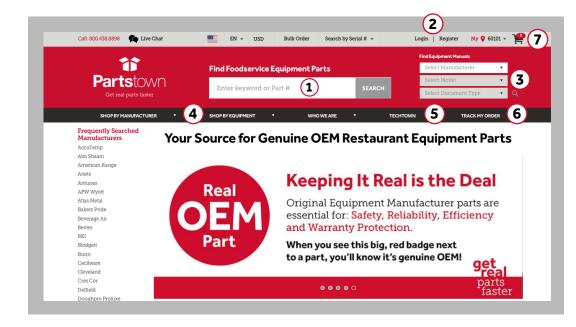
Enter a keyword or part number, we'll help out by offering search suggestions, so you can find parts even faster

(2) Login/Register

Log in or register to create an account to access your profile, quotes, order history, payment info, parts and equipment lists and much more

(3) Find Equipment Manuals

Find, search within and download the most up-to-date equipment manuals





Get the foodservice industry's #1 app, downloaded by more professionals than any other.

DOWNLOAD OR UPDATE TODAY TO CHECK IT OUT.





(4) Shop By **Manufacturer** or Equipment Category

Find parts by manufacturer name or equipment type-refine by model number, part category or search by model serial number

(5) TechTOWN

Join the first online community of people who work with foodservice equipment, asking and answering questions-share your expertise!

(6) Track My Order

Enter your order or PO number along with your shipping ZIP code to view order status

Save Multiple Shopping Carts

Create and save multiple carts for different jobs and shipping locations, then edit or share as you like-find your saved carts in My Account

Learn more at partstown.com/website-features

800.438.8898

















Get real parts faster

Innovative Solutions to Make Your Job Easier

Here are a few of our breakthrough innovations you can use on partstown.com and our mobile app to find and get real parts faster.

Serial Number Lookup



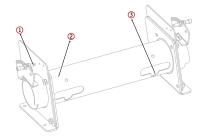
Enter your equipment's serial number on a participating manufacturer page for a list of all replacement parts, accessories and available warranty information

Partspin[®]



Interactive images allow you to see a part from every angle-rotate and zoom to choose your part with total confidence

Interactive **Diagrams**



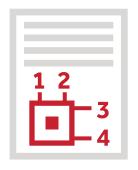
Bringing technical equipment schematics to life, allowing you to see a detailed breakdown of parts-quickly refer to product details and add to cart without leaving the diagram page

Mobile App



With over 104,000 downloads and nearly 48 million visits, the first and leading mobile app in the industry makes it easy for you to take Parts Town anywhere and everywhere to find the parts you need when you need them

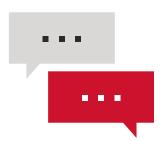
Smart Manuals



Thousands of popular equipment manuals feature part numbers that hyperlink directly to the part page, allowing you to use PartSPIN®, view pricing and availability and add the part to your

shopping cart

Texting



When a quick response is needed, you can text us at 800.438.8898 for automated replies about specific part information, links to equipment manuals or to check the status of an order – live help is available by texting "CHAT"

Partstown.com



The first ecommerce website in the industry, partstown.com, allows you to use multiple parts ID tools to find replacement parts from hundreds of the top manufacturers in just a few clicks

Automated Distribution System



Dozens of robots (with the help of a few people) work in 18-foot high stacks to pick and stock parts quickly, accurately and efficiently, speeding up the entire process for our team and you

Learn more at partstown.com/innovation

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